



## Info X



**VICENZA**  
Military Community

03 July 2012 , 1000 – 1130 hours, THE ARENA, Caserma Ederle



## Info X

# Agenda

- ❖ **Introduction/Master of Ceremony – Public Affairs Office**
- ❖ **Hot Topic(s)**
- ❖ **Community Updates**
- ❖ **Recognitions**
- ❖ **Open Forum**
- ❖ **POC: Marilee Mastaler, DFMWR, DSN 634-6535,  
email: [marilee.b.mastaler.naf@mail.mil](mailto:marilee.b.mastaler.naf@mail.mil)**
- ❖ **Next Info X 01 Aug 2012, 1000 – 1130 hours, The Arena,  
Caserma Ederle**



## Info X

# Hot Topics

**Child Supervision**  
**Air Conditioning Update**  
**4<sup>th</sup> of July Celebration**  
**Home Security**  
**Long Term Absence**



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# **Child Supervision**

**COL Buckingham**  
**Garrison Commander**



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- In Italy, the parent is held accountable for the actions of their children. Children must be supervised appropriately until they reach the age of maturity, which in Italy, is 18.
- If you live in an apartment complex on the economy, it is possible that your particular building has a set of “condominium rules” – much like those that we have back home. You should review these rules and make sure that you follow them. They can be very specific about the rules of your complex, even pertaining to the children that reside there.
- Just remember, it is our responsibility to be good neighbors and to take care of our children.



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# **Air Conditioning Update**

**Mr. Kambiz Razzaghi**  
**Director of Public Works**



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# Air Conditioning Information

### Did you know that:

- Throughout the Vicenza Community we have 719 “split” Air Conditioners of 10 different brands and 381 Unit Systems for a total of 1,100 Air Conditioners
- Recently, the outside temperature in Vicenza reached 100 degrees Fahrenheit
- The Garrison receives an average of 20 service orders requests per day with reference to A/C troubles
- DPW has 6 A/C mechanics engaged 10 hours every day in repairing A/Cs
- Most of the times they work outdoor, on top of our roofs where the temperature reaches 125 degrees Fahrenheit
- These employees are taking turns being on “on-call” status after-hours and weekends
- In addition they have the responsibility to maintain 24 "split" Air Conditioners in Poggio Renatico (a 3 hr round trip)
- A/C mechanics also perform preventive maintenance on our systems and clean and change about 4,500 filters per year
- A big thank-you for your patience and understanding



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## Air Conditioning Information

### Housing – Government Quarters/Government Leased Quarters

•If you have a problem with your A/C and you live in:

**Government Leased Quarters** - you may call 0444-71-8888 during duty hours and 0444-71-7491 in the evening and during the weekends/holidays.

**Villaggio** - you may call 634-7491 at any time.

•During duty hours, your call will be transferred to a technician and you will receive a visit as soon as possible.

•After hours, weekends and holidays, your call will be queued and addressed on a first-come first-served basis.

•If your A/C requires spare parts not readily available, we will provide a portable A/C on availability basis. This portable A/C will cool one room only.

### Housing – Private Rental

•If you have trouble finding your Landlord to inform him/her that your A/C is not working you may contact the Housing office, 0444-71-7845 or 0444-71-8283 during duty hours and the Emergency Operations Center, 0444-71-7491 in the evening or during the weekends/holidays. They will contact the on call Housing representative for assistance.

•If your A/C cannot be repaired right away, the Housing representative will assist in locating a portable A/C (if available) and you may come and pick it up at Self Help Center in Villaggio. This portable A/C will cool one room only.



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# **4<sup>th</sup> of July Celebration**

**Ms. Hanoria Baker**  
**Acting Director of FMWR**



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# Fun on the 4<sup>th</sup> July

### Access

- Medical Center – Italian Community
- Fitness & Ederle Inn- VMC and sponsored guest
- \*ID Holders wishing to bring in unaccompanied Italian child under 18 yrs. of age, should use the Medical Center gate or have proper letter from parent of child\*

### Prohibited Items

- Glass or Alcohol
- Pets
- Heelys/skateboards



### Highlights

- 10am- Salute to the Nation
  - 10am-Midnight
- Rides- Child/Adults
- Child activities
- Various races on the field
- Motorcycle Parade
- Bands
- Mechanical Bull
- Dunk Tank
- **10:30pm- Fireworks**



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# **Home Security**

**Mr. Daniel Brush**  
**Provost Marshall**



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### TIPS ON HOW TO PREVENT BECOMING A VICTIM

- Be situationally aware when out and about. Don't let yourself become complacent when carrying out your normal routines.
- If you have a garage, park your vehicle inside.
- If you don't, do **NOT** leave valuable or desirable items in you vehicle (Ipod, GPS, Fuel Coupons, Wallet, Checkbook, etc.) Try to locate a well-lit and highly visible area to park your car in close proximity to your residence.
- Don't just take out valuables, take out items which may indicate that valuables have been and may be in the car; examples are GPS mounts and power adapter or an audio auxiliary cable. Although you may have removed the high-value items, a thief may still try to gain access if evidence exists that there may be or have been valuables in the car.



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### TIPS ON HOW TO PREVENT BECOMING A VICTIM

- Your house should be considered your safe haven – take some simple steps to harden it as a target; Use Security in-depth principles
  - Remove excessive foliage or items that obstruct the view of your residence from the street or your neighbors; It may cut down on your privacy, but will do the same thing to a burglar.
  - Don't leave items outside of your house, especially in plain sight, that are portable and/or pilferable
  - Keep the exterior of your house well-lit at night and close shutters so others cannot see inside your house
  - Always lock your doors, garage, gate, etc.
  - Be aware of what is going on outside of your house
- Even unsuccessful attempts or plans to break into your residence leave evidence; Take the time to look at your windows and doors, especially those at ground level, to see if someone may have attempted to enter your house.



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### TIPS ON HOW TO PREVENT BECOMING A VICTIM

- SITUATIONAL AWARENESS AND COMMON SENSE IS THE KEY!!!
- Contact Mr. Andrea Terrell at the USAG Vicenza Office of the Provost Marshal, Physical Security Home Inspection Program at DSN 634-6744 to set up an inspection of your residence in order to mitigate any see how to improve your home security plan.



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# **Long Term Absence**

**COL Buckingham  
Garrison Commander**



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- Vehicles
  - Store your vehicle in your garage or driveway. Do not store them on post
- Home
  - Appoint a point of contact and leave that information with the Housing Office
  - Ensure you ask someone to mow and water your lawn
  - Make sure you close and lock your shutters, especially on ground levels
  - Even though its warm, close and lock all windows
  - Ask a trusted friend to check the inside of your house and power box regularly during your absence
- Mail
  - If you are going to be away for 2-3 weeks, fill out DD Form 2258 (temporary mail disposition form) at the Post Office which will put your mail on hold until you return. If you don't, mail that is older than 30 days will be returned to the sender. Also, if you have a trusted friend, ask them to remove advertisements from your mailbox



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# Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDEA
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Center
- ❖ Dental Clinic
- ❖ Italy Finance Office
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



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# RECOGNITIONS



## Info X

# Adult Volunteer of the Month

## Crystal Absher

Crystal teaches community courses in CPR/AED, First Aid in a professional manner that reflects positively on the entire Red Cross Health and Safety Program. Crystal also volunteers her time to assist various organizations on post including Red Cross, EFMP, and the Fitness Center. She is always willing to give her time to help others by teaching Health and Safety classes. Every time this volunteer conducts Health and Safety training the Red Cross receives a favorable I.C.E. comment.



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# Youth Volunteer of the Month

**Benjamin Owens**

Ben has become an invaluable member of the Red Cross team. He began volunteering in March and volunteers at both the Health Center and the Red Cross office. He is always available at the last minute to help with special events and the heavy lifting in the office. Young men like Ben are a valued commodity to the Vicenza Community.



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## Open Forum



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# InfoX Schedule

**Wednesday, 1 August 2012**

**Wednesday, 12 September 2012**

**Wednesday, 3 October 2012**



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# Methods to Submit a Community Issue

- ❖ USAG Vicenza Website: <http://www.usag.vicenza.army.mil>, hover over “Contact Us”, click on “Info-X”, then “Click to Submit”.
- ❖ EMAIL: [community.issues@eur.army.mil](mailto:community.issues@eur.army.mil)
- ❖ AFN HOT LINE AT INFO X: DSN 634-7411, CIV 0444-71-7411
- ❖ InfoX POC: Marilee Mastaler, DFMWR, DSN: 634-6535, CIV: 0444-71-6535, E-mail: [marilee.b.mastaler.naf@mail.mil](mailto:marilee.b.mastaler.naf@mail.mil)

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